

Limited Warranty on Brizo® Faucets

Parts and Finish

All parts (other than electronic parts and batteries) and finishes of this Brizo® faucet are warranted to the original consumer purchaser to be free from defects in material and workmanship for as long as the original consumer purchaser owns the home in which the faucet was first installed or, for commercial users, the warranty period is ten (10) years for multi-family residential (apartments and condominiums and five (5) years for all other commercial uses, in each case from the date of purchase.

Electronic Parts and Batteries (if applicable)

Electronic parts (other than batteries), if any, of this Brizo® faucet are warranted to the original consumer purchaser to be free from defects in material and workmanship for five (5) years from the date of purchase or, for commercial users, for one (1) year from the date of purchase. No warranty is provided on batteries.

What We Will Do

Brizo Kitchen & Bath Company will repair or replace, free of charge, during the applicable warranty period (as described above), any part or finish that proves defective in material and/or workmanship under normal installation, use and service. If repair or replacement is not practical, Brizo Kitchen & Bath Company may elect to refund the purchase price in exchange for the return of the product. These are your exclusive remedies.

What Is Not Covered

Any labor charges incurred by the purchaser to repair, replace, install or remove this product are not covered by this warranty. Brizo Kitchen & Bath Company shall not be liable for any damage to the product resulting from reasonable wear and tear, outdoor use, misuse (including use of the product for an unintended application), freezing water, abuse, neglect or improper or incorrectly performed installation, maintenance or repair, including failure to follow the applicable care and cleaning instructions. Brizo Kitchen & Bath Company recommends using a professional plumber for all installation and repair of faucets. We also recommend that you use only genuine Brizo® replacement parts.

What You Must Do To Obtain Warranty Service or Replacement Parts

A warranty claim may be made and replacement parts may be obtained by calling 1-877-345-BRIZO (2749) or by contacting us by mail or online as follows (please include your model number and date of purchase):

In the United States and Mexico:

Brizo Kitchen & Bath Company
Brizo Customer Solutions
35 E. 11th Street
Indianapolis, IN 46280
<https://www.brizo.com/customer-support/contact-us>

In Canada:

Masco Canada Limited, Plumbin Group
Technical Service Centre
350 South Edgeware Road
St. Thomas, Ontario, Canada N5P 4L1

<https://www.brizo.com/customer-support/contact-us>

Proof of purchase (original sales receipt) from the original purchaser must be made available to Brizo Kitchen & Bath Company for all warranty claims unless the purchaser has registered the product with Brizo Kitchen & Bath Company. This warranty applies only to Brizo® faucets installed in the United States of America, Canada and Mexico.

Limitation on Duration of Implied Warranties. TO THE EXTENT PERMITTED BY LAW, ANY IMPLIED WARRANTY, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR A PARTICULAR PURPOSE, IS LIMITED TO THE STATUTORY PERIOD OR THE DURATION OF THIS WARRANTY, WHICHEVER IS SHORTER. Some states/provinces do not allow limitations on how long an implied warranty lasts, so this limitation may not apply to you.

Limitation of Special, Incidental or Consequential Damages. BRIZO KITCHEN & BATH COMPANY SHALL NOT BE LIABLE FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES (INCLUDING LABOR CHARGES TO REPAIR, REPLACE, INSTALL OR REMOVE THIS PRODUCT), WHETHER ARISING OUT OF BREACH OF ANY EXPRESS OR IMPLIED WARRANTY, BREACH OF CONTRACT, TORT, OR OTHERWISE. BRIZO KITCHEN & BATH COMPANY SHALL NOT BE LIABLE FOR ANY DAMAGE TO THE FAUCET RESULTING FROM REASONABLE WEAR AND TEAR, OUTDOOR USE, MISUSE (INCLUDING USE OF THE PRODUCT FOR AN UNINTENDED APPLICATION, FREEZING WATER, ABUSE, NEGLIGENCE OR IMPROPER OR INCORRECTLY PERFORMED INSTALLATION, MAINTENANCE OR REPAIR, INCLUDING FAILURE TO FOLLOW THE APPLICABLE INSTALLATION, CARE AND CLEANING INSTRUCTIONS. Some states/provinces do not allow the exclusion or limitation of special, incidental or consequential damages, so the above limitations and exclusions may not apply to you. Notice to residents of the State of New Jersey: The provisions of this warranty, including its limitations, are intended to apply to the fullest extent permitted by the laws of the State of New Jersey.

Additional Rights

This warranty gives you special legal rights, and you may also have other rights which vary from state/province to state/province.

This is Brizo Kitchen & Bath Company's exclusive written warranty and the warranty is not transferable.

If you have any questions or concerns regarding our warranty, please contact us as provided above or visit our website at www.brizo.com.

Cleaning and Care

Care should be given to the cleaning of this product. Although its finish is extremely durable, it can be damaged by harsh abrasives or polish. To clean, simply wipe gently with a damp cloth and blot dry with a soft towel.