BATH WARRANTY - Sinks & Furniture



Whitehaus Collection® products carry a full warranty against manufacturing defects and workmanship.

Whitehaus Collection® products are warrantied for normal use only and exclude defect or damage caused by or resulting from misuse, abuse, neglect, scratches, dents, abrasives, chemicals or improper installation/care/maintenance (whether performed by a plumber, contractor, service provider, or unqualified person). This warranty does not apply to replacement of components where damage is caused by normal wear and tear, dirt, limescale, aggressive air and water conditions, harsh or abrasive cleansers or materials. A copy of the end-user's original receipt is required as Proof of Purchase to file a Warranty claim. Dealer's purchase order number or Whitehaus Collection® invoice number will not be accepted as Proof of Purchase. If a product is found to be defective, the limit of damage is the cost of the defective material. Whitehaus Collection® reserves the right to discontinue or modify any product or product warranty. This warranty is non-transferable. Whitehaus Collection® is not liable for consequential damage, labor, loss, or expense of any nature whatsoever.

Whitehaus Collection® Stainless Steel Sinks: Whitehaus Collection® Stainless Steel sinks (except Decorative Basin sinks) are warrantied to be free of manufacturing defects of both material and workmanship for a period of **5 years**. Harm caused by improper cleaning, maintenance or installation is the sole responsibility of the purchaser, and is not covered by the manufacturer's warranty.

Whitehaus Collection® Copperhaus and Decorative Basin Sinks: Whitehaus Collection® Copperhaus and Decorative Basin sinks in stainless steel, copper and brass are warrantied to be free of manufacturing defects of both material and workmanship for a period of 5 years. These handmade Copperhaus sinks are a living finish material, that is by nature, uneven and may vary in color and pattern to where it never stops changing. Every copper product is handcrafted and made to order. Minor variations in patinas and textures add to your copper product's originality and should be anticipated. Therefore, the finish and handmade variations may not be claimed under manufacturer's warranty. Harm caused by improper cleaning, maintenance or installation is the sole responsibility of the purchaser and is not covered by the manufacturer's warranty.

Whitehaus Collection® China Lavatory Sinks: Whitehaus Collection® China Lavatory sinks carry a LIMITED lifetime warranty to be free of manufacturing defects of both material and workmanship. Harm caused by improper cleaning, maintenance or installation are the sole responsibility of the purchaser and are not covered by the manufacturer's warranty. Any cracks and chips due to misuse, damage, or improper installation, whether performed by a plumber, contractor, service provider, or unqualified person, may not be claimed under manufacturer's warranty.

<u>Whitehaus Collection® Bath Furniture:</u> Whitehaus Collection® Bath Furniture carries a **1 year** warranty against manufacturing defects and workmanship.

Whitehaus Collection® Bath Accessories: Whitehaus Collection® Accessories carry a 1 year warranty against manufacturer's defects. Accessories in Chrome and Brushed Nickel finishes have a 1 year warranty. All other special finishes* carry a 90 day warranty.

*Special Finishes: Antique Brass, Antique Bronze, Antique Copper, Biscuit, Black, Oil Rubbed Bronze, Pewter, Polished Brass, Polished Copper, Polished Nickel, Polished Silver, Satin Chrome, Speckled Brass, Silver Pearl, Titanium, Weathered Brass (Living Finish), Weathered Copper (Living Finish), and White. Please be advised that all special finishes within Whitehaus Collection®'s product offering may vary due to the nature of raw materials during finishing process. All special finishes will blend but may not be exact.

LIVE WITH STYLE!