



2022 Customer Update

MOEN SMART SUMP PUMP MONITOR NOW SHIPPING

February 18, 2022

We are very excited to announce the launch of the new Moen Smart Sump Pump Monitor which is **now shipping**. The Smart Sump Pump Monitor is the newest addition to the Moen Smart Water Network and enhances consumers ability to prevent against catastrophic water damage from ingress flooding.

Features & Benefits:

- **Retrofit Design** – The Smart Sump Pump Monitor retrofits any existing sump pump rated up to and including 1HP.
- **Real-Time Sump Pump Health Check** – The unique Smart Water-Level Sensor constantly monitors the water level in the sump pump basin in real time to assess flooding risks and if the sump pump is working efficiently.
- **24/7 Monitoring with Alerts** – Homeowners can receive immediate notifications regarding potential issues with their sump pump system via the Moen Smart Water App, accessible even if they aren't home, or through an optional audible siren for when users aren't near their smartphone or if a power outage occurs.
- **Outage Alert** – If the homeowner is away, they will be notified of a power or Wi-Fi outage, which could disrupt the pump from working properly. This way, they know to check their pump upon arriving home.
- **Backup for the Backup**– The Smart Sump Pump Monitor also runs tests on the battery backup system (if applicable) to ensure it's ready to work when needed.
- **Leak Detection** – The device includes a Remote Leak Sensing Disc that connects to an extra-long cable to monitor for unwanted moisture or water that is present in the area around the sump pump. In addition to detecting water that breaches the pump, this sensor could also notify homeowners of a leaky foundation or fixtures.
- **Freeze Alerts** – Will alert homeowners of extreme abnormalities in temperature, which could indicate a risk for freezing pipes in the basement.
- **Humidity Monitoring** – The device also monitors humidity levels to help detect any moisture abnormalities that could lead to mold.
- The Smart Sump Pump Monitor requires a Wi-Fi connection for full functionality; however, in the event of a power disruption it will utilize a 9-Volt battery to sound the optional audible siren if an abnormality is detected. The siren is only audible if the homeowner is home.
- Voice integration is available with Amazon Alexa and the Google Assistant.
- The Moen Smart Water App is available as a free download on both the Apple App Store® and the Google Play Store®.



Product Line List:

SKU	Description	List Price		IMAP Price	Launch Timing
S2000ESUSA	Smart Sump Pump Monitor – English Only Packaging	\$261.90		\$179.99	Now Shipping



For questions or concerns regarding our customers, please contact your Moen sales representative.